

EDF OXFORD CONGRESS

23RD JULY 2009

The first EDF Oxford Congress is a unique event within the jewellery industry. It provides the opportunity to network with likeminded professionals and to consider what is happening within and outside jewellery retailing. Business and external speakers will present to some of the most professional independent jewellers in the UK.



The Congress will be held on 23rd July at Egrove Park, Saïd Business School's specialist executive education centre, two miles from Oxford's historic city centre. It is easily accessible by road or rail and has plenty of free, secure parking.

For those who like to mix, a three course dinner will be held on 22nd July at the Four Pillars Hotel Oxford Spiers, Oxford, OX1 4PS.



Facilitated by Mike McGraw of Development Initiatives Ltd, speakers of the day include:

- **Chris Ward**, Superintendent (Crime and Operations) and Training for Success consultant, specialises in delivery of interview and fraud training, kidnap and hostage protocols.
- Silver Commander in one of the busiest and most high profile command units in England, he has commanded a number of demonstrations, marches and protestor activities.
- Within the public arena Chris has project managed programmes for OFCOM, Ministry of Justice and Her Majesty's Courts Service.
- **Dr Colin Wallace**, former Army Psychological Warfare Officer serving with Military Intelligence and Special Forces units, including the SAS.
- Expert in human behaviour and team working, is a Member of the Cognitive Neuroscience Society, the Chartered Institute of Personnel & Development and the Institute of Directors.
- Colin works internationally with many global companies and is amongst the elite in his areas of expertise.
- **Jeff Caplan**, Managing Director of Storecheckers, provides support to organisations in the traditional retail and leisure sectors as well as more unusual areas including dentistry, buses, taxis and undertakers.
- Invited to present at company conferences and sit on judging panels, including Manchester Tourism Awards and Chester's Retailer of the Year.
- Jeff has spent ten years in operational and finance roles with major retail chains including Etam, Mothercare and Duty Free Shoppers.



NATIONAL
ASSOCIATION
OF GOLDSMITHS





Christ Church Meadow Building



Mr Mrs Ms First Name:

Surname:

Company Name:

Address:

Postcode:

Telephone Number: Email:

Please tick the correct box and return by post, fax or email to the below address.

£172.50 (members) £287.50 (non members) £86.25 (second delegate)

3 course dinner at the Four Pillars Hotel Oxford Spiers £26.95 per person

All prices include VAT.



Rooms are available on a B&B basis; £95 single or £101 double, inclusive of VAT.

Please contact the Four Pillars Hotel for all room bookings on 01865 324 324, and quote reference 39655.

Please make cheques payable to The National Association of Goldsmiths,
or contact Kate Richards on the details below.

The National Association of Goldsmiths, 78A Luke Street, London EC2A 4XG

Tel: 020 7613 4445 Fax: 020 7613 4450

Email: kate@jewellers-online.org

